



April 11, 2011

Jocelyn G. Boyd, Esquire
Chief Clerk/Administrator
The Public Service Commission of South Carolina
P. O. Drawer 11649
Columbia, South Carolina 29211

RE: Public Service Commission of South Carolina
Report: Terminations of Electric Service (1st Quarter 2011)
Docket No. 2006-193-EG

Dear Mrs. Boyd:

In accordance with David Butler's January 13, 2005 letter, attached for filing please find Progress Energy Carolinas, Inc.'s (PEC) first quarter 2011 report on **Terminations of Electric Service in South Carolina.**

Sincerely,

A handwritten signature in black ink, appearing to read 'Len S. Anthony', written in a cursive style.

Len S. Anthony
General Counsel
Progress Energy Carolinas, Inc.

Attachment

cc: John Flitter (5)

STAREG1247

Progress Energy Carolinas, Inc.
Quarterly Report on South Carolina Involuntary Disconnects
(First Quarter 2011)

- 1) Total number of South Carolina customers whose services have been terminated involuntarily:

Month	Number of customers
January 2011	1661
February 2011	1959
March 2011	2347

- 2) Daily number of South Carolina customers whose services have been terminated involuntarily, and reason for termination:

January 2011			February 2011			March 2011		
Day	Not Pay	Hazard	Day	Not Pay	Hazard	Day	Not Pay	Hazard
1		1	1	116		1	57	3
2			2	64		2	150	
3			3	60	2	3	92	1
4	95		4	90		4	66	
5	111		5			5		1
6	107	1	6			6		
7	70	1	7	82	1	7	86	1
8			8	93	1	8	110	
9			9	128	1	9	134	
10			10	137		10	97	1
11			11	109	2	11	31	1
12	3		12			12		
13	3		13			13		
14			14	87	1	14	79	
15		1	15	93		15	107	3
16		1	16	85	3	16	89	2
17	5	1	17	125		17	137	1
18	221		18	106	1	18	99	1
19	206	1	19			19		
20	158		20			20		
21	73	3	21	4	1	21	102	
22			22	139		22	147	1
23			23	111	2	23	122	2
24	107	2	24	173		24	116	1
25	130	1	25	104	1	25	18	2
26	112	3	26		2	26		
27	44	2	27		1	27		2
28	111		28	34		28	79	1
29			29			29	97	2
30			30			30	178	
31	86	1	31			31	128	

- 3) Reasons for involuntary terminations: customers were disconnected either for non-payment of electric bills, or for conditions on the customer's side of the point of delivery deemed by PEC to be dangerous to life or property. Totals were as follows:

Reason	January	February	March
Non payment	1642	1940	2321
Hazard	19	19	26

- 4) Average duration of involuntary terminations:

0.67 days (based on instances in which PEC can confirm that the reconnect is in the same name and same premise as the disconnect)

- 5) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining their service:

"PEC Residential Delinquent Account Disconnection Procedures - South Carolina" and samples of PEC's Final Notice and Notice of Proposed Termination were filed with PEC's Fourth Quarter 2004 report. No changes in these procedures have occurred since then."